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APPLICANTS John D. Frazier, Ramona, CA; Michael L. Reed, San Diego, CA; ** CONTINUING DATA ***** <i>[Signature]</i> ** FOREIGN APPLICATIONS ***** <i>[Signature]</i> IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 10/03/2001					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged		STATE OR COUNTRY CA	SHEETS DRAWING 7	TOTAL CLAIMS 41	INDEPENDENT CLAIMS 5
ADDRESS 26890 JAMES M. STOVER NCR CORPORATION 1700 SOUTH PATTERSON BLVD, WHQ4 DAYTON, OH 45479					
TITLE Customer satisfaction through customer identification and service-time measurement					
FILING FEE RECEIVED 1248	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		